



AEMPIN

AMERICAS EMPOWERMENT INSTITUTE

2026 BROCHURE

2026 EXECUTIVE EDUCATION PROGRAM

Houston, Texas USA

Program Areas

- Leadership and Management
- Telecommunications
- Power and Electricity
- Oil and Gas
- Finance
- Mini - MBAs
- Certified Utility Managerial Specialist
- Certified Telecoms Managerial Specialist
- Certified Regulation Managerial Specialist
- Certified Public Procurement Specialist



www.aempin.org



Dr. Cici Brown
President

WELCOME TO AEMPIN

For over Twenty-five years Americas Empowerment Institute "AEMPIN" has continuously developed its efficiency and augmented its resources. In doing so, it has become a leading project management, telecommunications, finance, procurement, public governance and sustainable development training firm.

In addition to our headquarters in Houston, Texas USA, AEMPIN operates a network of training centers around the world in London (UK), Dubai (UAE), Abuja (Nigeria) and Madrid (Spain). Yearly we welcome over 1000 delegates from public and private sectors. The outstanding proficiency of our team of permanent consultants in conjunction with our administrative staff, guarantees a highly professional training and a reliable assistance during your stay.

Moreover, drawing on our experience and reputation, we are proud of having developed in cooperation with Texas Southern University College of Continuing Education, four Professional Certification Programs for qualified individuals: Certified Telecoms Managerial Specialist, Certified Utility Managerial Specialist, Certified Procurement Specialist and Certified Regulation Managerial Specialist.

AEMPIN is more than a training and consulting school. We are a capacity building institute. We take enormous pride in our ability to deliver practical results for our clients. I encourage you to browse through our website www.aempin.org and learn more about AEMPIN. Please contact us.

ABOUT AEMPIN

Americas Empowerment Institute (AEMPIN) is a world leading capacity building firm with over 25 years' experience in providing specialized and highly rated training in the areas of information technology, architecture, law, governance, public procurement, leadership & management, finance, regulation, utility and telecommunications. AEMPIN has trained over 35,000 officials from 63 countries across the globe.



ACCREDITATION

Americas Empowerment Institute is approved and accredited by Career Schools and Colleges of the Texas Workforce Commission. Career Schools and Colleges has statutory responsibilities in Texas regarding non-public, post-secondary educational institutions. Career Schools and Colleges are regulated under Title 3, Texas Education Code, Chapter 132, and Title 40, Texas Administrative Code, Chapter 807. For more information contact: Career Schools and Colleges, 101 E. 15th Street, Austin, TX 78778 or call 512-936-3100.

Texas Southern University (TSU) is accredited by the Commission on Colleges of the Southern Association of Colleges and Schools to award baccalaureate, masters, and doctorate degrees. Contact the Commission on Colleges at 1866 Southern Lane, Decatur, Georgia 30033-4097 or call 404-679-4500 for questions about the accreditation of Texas Southern University.



AEMPIN and TSU are responsible for the overall management and administration of each professional certification program, including participant enrolment and counselling, development and maintenance of quality standards, and individual course approval. To date, over 160 professionals have completed certification with over 119 more slated over the next two years.

AEMPIN is registered with NASBA as a sponsor of CPE.





Nelson Ilodigwe, Ph.D.
Executive Director



Glen Woods, Ph.D.
Global Initiative Director



Professor Wythel Price
Program Chair and Lead Faculty

AEMPIN employs leading faculty and staff

Dr. Ilodigwe is responsible for strategic planning and global management of the firm. His primary role is to oversee the day-to-day implementation of the corporate strategic plan. In addition to his corporate management, Dr. Ilodigwe has over twenty-five years' experience designing, directing, and teaching executive training courses and workshops in private sector development, small business development, government policy, non-profit management, international business, and technology innovation. He has personally designed curriculum for, and taught in over 250 workshops, with durations of one to four weeks. He has trained more than 20,000 participants from 63 countries worldwide. Dr. Ilodigwe, a versed international development expert in capacity-building and policy advisory, was Senior Manager Democracy Program at Jimmy Carter Center and ex-Director of Africa and Middle East Project at Clinton Global Initiative. Dr. Ilodigwe received his B.A. in Political Science and M.P.A. in Public Administration from the Texas Southern University and Doctorate of Philosophy in Management and Organizations from the University of California at Los Angeles (UCLA).

Dr. Glen Woods is the Global Initiative Director. He leads capacity building and consulting efforts at the Americas Empowerment Institute, focused on developing countries and emerging economies. He brings over 25 years of experience in the public sector, focusing on government regulations, public utilities, and telecommunications where he led the business development and relationship building across all infrastructure sectors, including power and energy. Mr. Woods brings with him an intimate knowledge of public sector governance in the United States and Australia, innovative financing programs of the U.S. federal government, and an understanding of political decision making, international project finance, economics, strategic planning, and business negotiations and communications. During his career, he has advised on numerous utilities in the U.S and Canada. He has a Master of Arts in International Economics from the Georgetown University, Washington, D.C, and a Doctor of Philosophy in Information Technology and International Relations from Stanford University.

Professor Wythel Price is Program Chair and Lead Faculty at Americas Empowerment (AEMPIN). Under the direction of the Executive Director, she is responsible for developing and maintaining the quality and effectiveness of program curriculums. She works with faculty to promote continuous improvement of the quality of instruction and develops recommendations regarding scheduling, resource allocation, course delivery and instructional program planning. She received her Master of Arts in Organizational Management from the University of Phoenix in Phoenix, Arizona. Throughout her 30-year management career, she has received numerous IT certifications in Network Implementation and Project Management. She has had successful careers in Sales, Implementation and Call Center Management with AT&T and Xerox Corporations. In addition, she has served as a trainer for United Airlines during the Continental/United merger, call center trainer for the Methodist Hospital Nurse Triage Unit and was a Customer Care Manager with Continental Airlines. She served as the former president of AT&T's Community Network serving more than 15,000 minority employees and has been an editor for two major publications.

Course Listings for 2026

March 2026

Code	Course Title	CEU	Location & Dates	Tuition
001	Data Protection and Trust	6.0	Houston, Texas USA: Mar 23-27	\$5,700
002	Emerging Technologies	6.0	Houston, Texas USA: Mar 23-27,	\$5,700
008	Emerging Trends and Improved Effectiveness in Public Service Delivery	6.0	Houston, TX USA: Mar 16-20	\$5,700
010	Essential Management Skills for Emerging Leaders	6.0	Houston, TX USA: Mar 2-6	\$5,700
006	Global Best Practices in Managerial and Leadership Excellence	6.0	Houston, TX USA: Mar 16-20,	\$5,700

April 2026

Code	Course Title	CEU	Location & Dates	Tuition
005	Climate Change and its Effects on Debt and Debt Management in African Countries	6.0	UYO, NIGERIA: Apr 20-24	\$5,700
041	Election Security and Violence Mitigation	6.0	Houston, TX USA: April 20-24	\$5,700
008	Emerging Trends and Improved Effectiveness in Public Service Delivery	6.0	Houston, TX USA: Apr 20-24	\$5,700
040	Empowering Democracy	6.0	Houston, TX USA: April 20-24	\$5,700
006	Global Best Practices in Managerial and Leadership Excellence	6.0	Houston, TX USA: Apr 20-24,	\$5,700

May 2026

Code	Course Title	CEU	Location & Dates	Tuition
001	Data Protection and Trust	6.0	Dubai, UAE: May 11-15	\$5,700
002	Emerging Technologies	6.0	Dubai, UAE: May 11-15	\$5,700
016	Emerging Trends in Telecommunications Regulations	6.0	Houston, TX USA: May 4-8	\$5,700
021	Factoring Externalities in Debt Management	6.0	Houston, TX USA: May 4-8,	\$5,700
045	Managing Constituency and Public Relations for Legislators	6.0	Houston, TX USA: May 11-15,	\$5,700
032	Managing Yourself and Leading Others to Higher Performance	6.0	Houston, Texas USA: May 11-15	\$5,700
013	Mini-MBA in Telecommunications	6.0	Houston, TX USA: May 4-15	\$5,700

June 2026

Code	Course Title	CEU	Location & Dates	Tuition
038	Business Essentials for Utility Engineers: Understanding and Influencing Financial Decision-Making	6.0	Houston, Texas USA: Jun 22-26	\$5,700
005	Climate Change and its Effects on Debt and Debt Management in African Countries	6.0	Houston, TX USA: Jun 1-5,	\$5,700
004	Cybersecurity: Using Data Science as a Game Changer	6.0	Houston, TX USA: Jun 1-5	\$5,700
009	Emerging Corporate Governance in Public Sector	6.0	Munich, Germany: Jun 1-5	\$5,700
010	Essential Management Skills for Emerging Leaders	6.0	London, UK: Jun 15-19	\$5,700
039	Essentials of Project Finance	6.0	Houston, Texas USA: Jun 22-26	\$5,700
007	Leading and Managing Crisis During Disruptive Change	6.0	Munich, Germany: Jun 1-5,	\$5,700
030	Leading with Emotional Intelligence: Psychology of Leadership	6.0	London, UK: Jun 15-19	\$5,700
019	Mastering People Management and Team Leadership	6.0	London, UK: Jun 22-26	\$5,700
003	Mastering Telecommunication Regulation	6.0	Houston, TX USA: Jun 1-5	\$5,700
015	Mini MBA in Strategic Management and Leadership	6.0	Houston, TX USA: Jun 15-19	\$5,700
014	Strategic Thinking, Planning and Risk Management in the Public Sector	6.0	Houston, TX USA: Jun 1-5	\$5,700

July 2026

Code	Course Title	CEU	Location & Dates	Tuition
042	Advanced International Best Practices in Managing Electoral Processes in Today's Democracy	6.0	Houston, TX USA: Jul 20-24	\$5,700
001	Data Protection and Trust	6.0	Houston, Texas USA: Jul 6-10	\$5,700
022	Debt Management and Climate Change	6.0	UYO, NIGERIA: July 13-17	\$5,700
025	Effective Risk- Based Internal Auditing	6.0	Houston, Texas USA: Jul 6-10	\$5,700
009	Emerging Corporate Governance in Public Sector	6.0	Houston, TX USA: Jul 6-10	\$5,700
002	Emerging Technologies	6.0	Houston, Texas USA: Jul 6-10	\$5,700
008	Emerging Trends and Improved Effectiveness in Public Service Delivery	6.0	Houston, TX USA: Jul 6-10	\$5,700
010	Essential Management Skills for Emerging Leaders	6.0	Dubai, UAE: Jul 20-24	\$5,700
036	Essentials for Leadership	6.0	Paris, France: Jul 13-17	\$5,700
006	Global Best Practices in Managerial and Leadership Excellence	6.0	Houston, TX USA: Jul 6-10	\$5,700

Code	Course Title	CEU	Location & Dates	Tuition
029	Global Strategy in Uncertain Times	6.0	Houston, Texas USA: Jul 13-17	\$5,700
031	Human Capital Management Challenges and Corporate Sustainability Techniques	6.0	Houston, Texas USA: Jul 13-17,	\$5,700
012	International Management Competencies for Regulation Managers	6.0	Paris, France: Jul 6-10	\$5,700
018	Key Techniques for Utility Regulators	6.0	Houston, Texas USA: Jul 6-10	\$5,700
030	Leading with Emotional Intelligence: Psychology of Leadership	6.0	Houston, Texas USA: Jul 13-17	\$5,700
045	Managing Constituency and Public Relations for Legislators	6.0	Dubai, UAE: Jul 6-10	\$5,700
032	Managing Yourself and Leading Others to Higher Performance	6.0	Dubai, UAE: Jul 6-10	\$5,700
011	Preparation and Beyond Retirement: Gateway to Better Life	6.0	Houston, TX USA: Jul 6-10	\$5,700
033	Telecom Regulation for Today's World	6.0	Houston, Texas USA: Jul 13-17	\$5,700
043	Voter Integrity, Conflict Prevention and Transformation	6.0	Dubai, UAE: Jul 6-10	\$5,700
028	Women in Leadership: Politics, Governance, Business, Management and Technology	6.0	Houston, Texas USA: Jul 6-10	\$5,700

August 2026

Code	Course Title	CEU	Location & Dates	Tuition
026	Advanced Strategic Management, Leadership, and Risk Assessment Strategies	6.0	Amsterdam, Netherland: Aug 17-21	\$5,700
023	Arbitration, Mediation, and Conflict Resolution in Public Sector	6.0	Amsterdam, Netherland: Aug 10-14	\$5,700
022	Debt Management and Climate Change	6.0	Houston, TX USA: Aug 3-7	\$5,700
009	Emerging Corporate Governance in Public Sector	6.0	Munich, Germany: Aug 3-7	\$5,700
016	Emerging Trends in Telecommunications Regulations	6.0	Amsterdam, Netherland: Aug 3-7	\$5,700
036	Essentials for Leadership	6.0	Houston, Texas USA: Aug 3-7	\$5,700
021	Factoring Externalities in Debt Management	6.0	Houston, TX USA: Aug 3-7	\$5,700
007	Leading and Managing Crisis During Disruptive Change	6.0	Munich, Germany: Aug 3-7	\$5,700
034	Managing and Leading Strategic Communication	6.0	Houston, Texas USA: Aug 3-7	\$5,700
019	Mastering People Management and Team Leadership	6.0	Amsterdam, Netherland: Aug 3-7	\$5,700
020	Mini MBA in Board of Directors & Top Management Performance and Governance	6.0	Houston, Texas USA: Aug 10-14	\$5,700
017	Strategic Fundamentals of Telecommunications	6.0	Amsterdam, Netherland: Aug 3-7	\$5,700

September 2026

Code	Course Title	CEU	Location & Dates	Tuition
026	Advanced Strategic Management, Leadership, and Risk Assessment Strategies	6.0	Paris, France: Sep 7-11	\$5,700
023	Arbitration, Mediation, and Conflict Resolution in Public Sector	6.0	Paris, France: Sep 7-11	\$5,700
005	Climate Change and its Effects on Debt and Debt Management in African Countries	6.0	Amsterdam, Netherland: Sep 7-11	\$5,700
004	Cybersecurity: Using Data Science as a Game Changer	6.0	Dubai, UAE: Sep 7-11	\$5,700
016	Emerging Trends in Telecommunications Regulations	6.0	Paris, France: Sep 7-11	\$5,700
010	Essential Management Skills for Emerging Leaders	6.0	Paris, France: Sep 7-11	\$5,700
021	Factoring Externalities in Debt Management	6.0	UYO, NIGERIA: Sep 7-11	\$5,700
031	Human Capital Management Challenges and Corporate Sustainability Techniques	6.0	Houston, Texas USA: Sep 14-18	\$5,700
018	Key Techniques for Utility Regulators	6.0	Houston, Texas USA: Sep 7-11	\$5,700
003	Mastering Telecommunication Regulation	6.0	Paris, France: Sep 7-11	\$5,700
015	Mini MBA in Strategic Management and Leadership	6.0	Paris, France: Sep 7-11	\$5,700
014	Strategic Thinking, Planning and Risk Management in the Public Sector	6.0	Dubai, UAE: Sep 7-11	\$5,700
037	Telecoms Code of Practice Regulation	6.0	Houston, Texas USA: Sep 14-18	\$5,700
024	Today's Strategic Leader: Strategic Planning, Negotiation and Conflict Management	6.0	Amsterdam, Netherland: Sep 7-11	\$5,700
028	Women in Leadership: Politics, Governance, Business, Management and Technology	6.0	Paris, France: Sep 21-25	\$5,700

October 2026

Code	Course Title	CEU	Location & Dates	Tuition
042	Advanced International Best Practices in Managing Electoral Processes in Today's Democracy	6.0	Houston, TX USA: Oct 5-9	\$5,700
026	Advanced Strategic Management, Leadership, and Risk Assessment Strategies	6.0	Dubai, UAE: Oct 5-9	\$5,700
044	Building Consensus on Standards for Democratic Elections	6.0	Houston, TX USA: Oct. 19-23	\$5,700
038	Business Essentials for Utility Engineers: Understanding and Influencing Financial Decision-Making	6.0	Houston, Texas USA: Oct 5-9	\$5,700
022	Debt Management and Climate Change	6.0	Houston, TX USA: Oct 19-23	\$5,700
025	Effective Risk- Based Internal Auditing	6.0	Houston, Texas USA: Oct 12-16	\$5,700

Code	Course Title	CEU	Location & Dates	Tuition
009	Emerging Corporate Governance in Public Sector	6.0	Houston, TX USA: Oct 5-9	\$5,700
016	Emerging Trends in Telecommunications Regulations	6.0	Houston, TX USA: Oct 5-9	\$5,700
039	Essentials of Project Finance	6.0	Houston, Texas USA: Oct 5-9	\$5,700
029	Global Strategy in Uncertain Times	6.0	Houston, Texas USA: Oct 5-9	\$5,700
007	Leading and Managing Crisis During Disruptive Change	6.0	Houston, TX USA: Oct 19-23	\$5,700
030	Leading with Emotional Intelligence: Psychology of Leadership	6.0	Houston, Texas USA: Oct 5-9	\$5,700
045	Managing Constituency and Public Relations for Legislators	6.0	Houston, TX USA: Oct. 19-23	\$5,700
019	Mastering People Management and Team Leadership	6.0	Dubai, UAE: Oct 12-16	\$5,700
003	Mastering Telecommunication Regulation	6.0	Dubai, UAE: Oct 5-9	\$5,700
015	Mini MBA in Strategic Management and Leadership	6.0	Dubai, UAE: Oct 12-16	\$5,700
013	Mini-MBA in Telecommunications	6.0	Dubai, UAE: Oct 5-16	\$5,700
011	Preparation and Beyond Retirement: Gateway to Better Life	6.0	Houston, TX USA: Oct 12-16	\$5,700
017	Strategic Fundamentals of Telecommunications	6.0	Dubai, UAE: Oct 5-8	\$5,700
033	Telecom Regulation for Today's World	6.0	Dubai, UAE: Oct 5-9	\$5,700
024	Today's Strategic Leader: Strategic Planning, Negotiation and Conflict Management	6.0	Dubai, UAE: Oct 12-16	\$5,700

November 2026

Code	Course Title	CEU	Location & Dates	Tuition
027	Advanced Public Procurement Concepts, Contracts, and Practices	6.0	Houston, Texas USA: Nov 9-13	\$5,700
005	Climate Change and its Effects on Debt and Debt Management in African Countries	6.0	Houston, TX USA: Nov 9-13	\$5,700
004	Cybersecurity: Using Data Science as a Game Changer	6.0	Houston, TX USA: Nov 2-7	\$5,700
001	Data Protection and Trust	6.0	Houston, Texas USA. Nov 16-20	\$5,700
009	Emerging Corporate Governance in Public Sector	6.0	Istanbul, Turkey: Nov 9-13	\$5,700
002	Emerging Technologies	6.0	Houston, Texas USA: Nov 16-20	\$5,700
035	International Best Practices in Project Planning, Monitoring and Evaluations	6.0	Istanbul Turkey: Nov 9-13	\$5,700
034	Managing and Leading Strategic Communication	6.0	Houston, Texas USA: Nov 16-20	\$5,700

Code	Course Title	CEU	Location & Dates	Tuition
003	Mastering Telecommunication Regulation	6.0	Houston, TX USA: Nov 2-7	\$5,700
033	Telecom Regulation for Today's World	6.0	Istanbul, Turkey: Nov 2-6	\$5,700
037	Telecoms Code of Practice Regulation	6.0	Houston, Texas USA: Nov 2-6	\$5,700

December 2026

Code	Course Title	CEU	Location & Dates	Tuition
031	Human Capital Management Challenges and Corporate Sustainability Techniques	6.0	Houston, Texas USA: Dec 7-11	\$5,700
019	Mastering People Management and Team Leadership	6.0	London, UK: Dec 7-11	\$5,700
020	Mini MBA in Board of Directors & Top Management Performance and Governance	6.0	Houston, Texas USA: Dec 7-11	\$5,700
024	Today's Strategic Leader: Strategic Planning, Negotiation and Conflict Management	6.0	Houston, Texas USA: Dec 7-11	\$5,700
028	Women in Leadership: Politics, Governance, Business, Management and Technology	6.0	Dubai, UAE: Dec 7-11	\$5,700

Certified Programs

Code	Course Title	CEU	Location & Dates	Tuition
049	Certified Public Procurement Specialist	24.0	Contact for dates	\$10,000
048	Certified Regulation Managerial Specialist	24.0	Contact for dates	\$10,000
046	Certified Telecoms Managerial Specialist	24.0	Contact for dates	\$10,000
047	Certified Utility Managerial Specialist	24.0	Contact for dates	\$10,000

AEMPIN FACULTY

Our Distinguished Faculty Includes:

Name	Title	Qualification	Biography
Dr. Cici Brown	President	President of AEMPIN	President of AEMPIN
Nelson Ilodigwe PhD.	Executive Director	Dr. Ilodigwe holds a B.A. in Political Science and an M.P.A. in Public Administration from Texas Southern University, and a Ph.D. in Management and Organizations from the University of California, Los Angeles (UCLA).	Dr. Ilodigwe is responsible for strategic planning and global management of the firm, overseeing day-to-day implementation of the corporate strategic plan. With over 25 years of experience, he has designed, directed, and taught executive training courses in areas such as private sector development, ...
Glen Woods, Ph.D.	Global Initiative Director	Dr. Glen Woods is the Global Initiative Director. He leads capacity building and consulting efforts at the Americas Empowerment Institute, focused on developing countries and emerging economies. He brings over 25 years of experience in the public sector, focusing on government regulations, public utilities, and telecommunications where he led the business development and relationship building across all infrastructure sectors, including power and energy. Mr. Woods brings with him an Intimate knowledge of public sector governance in the United States and Australia, innovative financing programs of the U.S. federal government, and an understanding of political decision making, inter- national project finance, economics, strategic planning, and business negotiations and communications. During his career, he has advised on numerous utilities in the U.S and Canada. He has a Master of Arts in International Economics from the Georgetown University, Washington, D.C, and a Doctor of Philosophy in Information Technology and International Relations from Stanford University.	Dr. Glen Woods is the Global Initiative Director at the Americas Empowerment Institute, where he leads capacity building and consulting initiatives focused on developing countries and emerging economies. With over 25 years of public sector experience, he has specialized in government regulations, pu...
Professor Wythel Price	Program Chair and Lead Faculty	Professor Wythel Price holds a Master of Arts in Organizational Management from the University of Phoenix, Arizona. She also possesses numerous IT certifications in Network Implementation and Project Management acquired over her 30-year management career.	Professor Wythel Price is the Program Chair and Lead Faculty at Americas Empowerment (AEMPIN). Working under the direction of the Executive Director, she ensures the quality and effectiveness of program curriculums and leads efforts in instructional improvement, scheduling, and course delivery plann...
Mr. Landen	Information Systems Security	Mr. Landen holds a Master of Science in Information Systems Security from South University, with specialized expertise in information systems technologies, telecommunications regulations, and cybersecurity practices including methods of attack and defense.	Mr. Landen brings a solid background in ICT services and the military, with experience in teaching across various cultures, securing communications systems for the U.S. Army, and collecting intelligence from human sources. He currently focuses on information systems technologies, with a deep underst...

UPCOMING EVENTS

Staff of the National Communications Authority (NCA), Ghana, Engaged at AEMPIN Headquarters in Houston, Texas, USA

Location: Houston, Texas, 77042 USA.

Price: Free

Start: May 20, 2024 09:00 AM

End: May 20, 2024 10:00 AM

Call for Participation: A Platform for Regulatory Exchange and Institutional Learning

The **Americas Empowerment Institute (AEMPIN)**, in collaboration with **Texas Southern University**, is honored to welcome select staff members from the **National Communications Authority (NCA), Ghana**, to its headquarters in **Houston, Texas, USA**



Staff of the Nigerian Communications Commission (NCC) Briefed During Site Visit in Austin, Texas, USA

Location: Austin, Texas, USA

Price: Free

Start: August 21, 2025 06:48 PM

End: August 24, 2025 10:48 PM

Staff of the Nigerian Communications Commission (NCC) Briefed During Site Visit in Austin, Texas, USA

Call for Participation: Stakeholders are invited to join this high-level engagement and knowledge exchange opportunity..

The Americas Empowerment Institute (AEMPIN), in partnership with Texas Southern University, is pleased to announce a special event featuring the staff of the ...



Certified Telecoms Managerial Specialist

Location: Houston, Texas USA

CEUs: 24.0

Professional credentials assure customers, organizations leadership and business associations, that they are working with people who are knowledge- able and possess current competencies in their respective industries. Participants will receive a "stamp of excellence" which represents their ability, aptitude and distinction among their peers.

Benefits for Participants

- Opportunity to receive valuable training in a quality learning environment
- Develop lifelong learning habits and a wide range of skills making them more Marketable
- Obtain recognition for their achievements, talent and hard work
- Provides a building block for those who wish to advance their education and professional development.

Benefits for Employers

- Helps to build a more talented staff
- Aids in employee motivation and creating a positive and professional work environment
- Helps to identify those employees that want to succeed and aids in succession planning.

Target Audience

- Telecommunications managers and personnel involved in telecoms regulation and policy-making
- Telecommunications senior official in any department
- looking to complement their skill-set by gaining a good understanding of telecommunications regulation

Overview

The Certified Telecoms Managerial Specialist Program was designed to transform participants into subject matter experts in the field of Telecommunications by further developing the core knowledge, skills and abilities that telecommunications professionals require. Our goal is to use knowledge management and global best practices to give industry leaders, managers, and government officials that are responsible for the telecommunications process, the confidence to direct teams to achieve the organization's business goals through use of key telecoms concepts, principles and policies to which ICT authorities are expected to adhere. We will do this by bringing forth various issues that dominate telecommunications, as we identify the potential challenges, evaluate various telecommunications processes, and recommend strategic techniques and tactical methods, that are internationally accepted standards and procedures.



Course Objective

The objective of this course is to enable telecommunications professionals to effectively understand and overcome governance issues, manage ethical issues and anticipate disruptive change while working towards the creation of transformational change in order to influence the future of the organizations, companies and communities in today's telecommunications environments. It focuses on fourteen telecommunications best practices which offer a proven methodology that enables effective telecommunications management. The course includes discussion and analysis of the key issues and tools available to ensure a fair and equitable telecom environment.

Objectives

- Obtain a sound understanding of the global and competitive telecommunications environment and its impact on the activities of a regulator
- Understand the key principles of regulation including competition policy and licensing and the role and responsibilities of the regulator in these areas
- Understand the role and responsibilities of the regulator with respect to interconnection and tariffs
- the regulatory issues represented by scarce resources including numbering and spectrum management
- Understand important dispute resolution mechanisms and the role of the regulator in settling disputes
- Gain an understanding of the tools available to deal with the regulatory challenges of today's world
- Overall our objective is to ensure participants gain an educational advantage and a greater satisfaction through increased learning in acquiring a more professional approach to their work.

The Certified Telecoms Managerial Specialist Course Outline Includes the Following topics:

- Overall Picture of the Global and Competitive Telecommunications Environment
- Regulation. »» Experiential Exercise: The Regulatory Strategy Checklist
- The Regulator
- Competition policy and Safeguards Price Regulations
- Licenses »» Experiential Exercise: Review and Discussions: Typical Steps in a Competitive Licensing Process
- Network Access and Interconnections
- Local Loop Unbundling (LLU)
- Voice Over Internet Protocol (VoIP)
- Cost and Cost Modelling
- Order Management Process and Resource Required
- Protecting Consumers »» Experiential Exercise: Comprehensive Planning Approach: The three phase Customer Experience Improvement Framework
- Management Competencies: Staffing and Training
- Universal Service and Universal Access
- Next Generation Network Policy and Regulation
- Oral Presentation
- Developing a Telecommunication Strategic Plan.



This Course requires Two (2) prerequisites to be chosen from the following:

- Call Centre Management: Customer Service and Workforce Operations Certificate.
- Strategic Fundamentals of Telecommunications
- Strategic Operational Strategies for Telecom Executives
- Telecoms Code of Practice Regulators
- Next Generation Networks
- Global Telecoms Outlook 2020
- Telecoms Officers Competency Building and Sustainability Techniques
- Next Generation Challenges & Opportunities for Telecoms Officers Skills Development
- Regulatory Compliance Monitoring and Enforcement in Telecoms
- New Trends in ICT Consumer Education, Protection, Responsibility, Stakeholder Rights and Conflict Resolution.
- Human Capital Management challenges and Corporate Sustainability Techniques
- Emerging Trends in Telecommunications
- Economics of Regulation
- Regulating Telecoms Quality of Service: Planning, Compliance, Monitoring and Enforcement
- Effective Leadership and Communications Management in Public Sector
- Regulatory Challenges and Opportunities of Value-Added Service
- Global Best Practices of Auditing Telecommunications Companies
- Effective Project Management in Telecommunications
- Global Management, Leadership and Risk Assessment Strategies
- Effective Leadership and Communications Management in Public sector
- Entrepreneurial Techniques for Managing Government Organizations and State-Owned Enterprises,
- Global Best Practices in Managerial Excellence
- Regulating and Monitoring Public-Private Partnership
- Strategic Thinking, Planning and Risk Management in the Public Sector
- ICT Governance: Building Capacity and Sustainability
- Effective Techniques for the Performance Management Process (PMP)
- International Best Practices in Project Planning, Monitoring, and Evaluation
- Human Capital Management Challenges and Corporate Sustainability Techniques
- Business Essentials for Utility Engineers: Understanding and Influencing Finance Decision-Making
- Emerging Telecoms Regulations Essentials
- Best Practices for Regulation, Security and Effective Management of Mobile Money in Developing Countries
- International Best Practices in Managing Mobile Number Portability (MNP)
- Global Trends in Competition and Pricing Issues in Telecommunications
- Next Generation Challenges & Opportunities for Telecoms Officers Skills Development
- Essential Trends for Universal Service Provision Fund (USPF) Projects
- Best Practices in Monitoring and Evaluating of Development Assistance Projects: New Techniques for Independent Monitors and NGOs



PDH Academy

Certified Utility Managerial Specialist

Location: Houston, Texas USA

CEUs: 24.0

Benefits for Participants

- Opportunity to receive valuable training in a quality learning environment
- Develop lifelong learning habits and a wide range of skills making them more marketable
- Obtain recognition for their achievements, talent and hard work
- Provides a building block for those who wish to advance their education and professional development

Benefits for Employers

- Helps to build a more talented staff
- Aids in employee motivation and creating a positive and professional work environment
- Helps to identify those employees that want to succeed and aids in succession planning

Target Audience

- Directors, Sr Level Managers and Key Staff in Utility Management
- Managers of Regulatory Agencies and Commissions
- Executives and Policy Makers in Human resources and Capital Management
- Directors and Managers in Human Resources and Capital Management
- Directors and Managers of Strategic Planning and Contract Management
- Industry leaders in utility firms, consumer groups and government

Overview

The Certified Utility Managerial Specialist Program was designed to enhance the knowledge, professionalism, industry standing and effectiveness of mid and senior-level utility managers interested in improving their management communications, leadership skills and overall value to the public and communities they serve. The core competencies, knowledge gained and demonstrated understanding of the information, will prepare utility managers for success in all utility related industries as well as lead to increased confidence by the utility managers and the utility governing bodies. The program will set the standard for which to advertise, hire, and compensate employees. Thus, leading to better utility management which will benefit, improve, and further the industry. Our goal is to provide a highly interactive and integrative professional development program by using knowledge management and global best practices. Providing industry leaders, managers, and government officials that are responsible for utility management, the confidence to direct teams to achieve the organization's business goals through use of key managerial concepts, and the principles and policies to which leaders are expected to adhere. We will do this by bringing forth various issues that dominate managers in the utility industry as we identify the potential challenges and coach participants on the development of strategic techniques and tactical methods through utilization of presentations, case studies, and experiential exercises designed to engage leaders and deepen their learning. a proven methodology that enables effective public utility management.

Course Objective

The objective of this course is to enable utility management professionals to effectively understand management theories and related management competencies, implement best practices in HR management, overcome governance issues, manage ethical issues and anticipate disruptive change while working towards the creation of transformational change in order to influence the future of the Organizations, companies and communities impacted by the utility industries. It focuses on 10 Leadership and Public Utility Management best practices and Key concepts which offer a proven methodology that enables effective public utility management.

Objectives:

- Introduction: The Leader's Role in the Utility Industry Environment
- Management Theories and Skills as applied to the Utility Industry.
- Strategic Planning and Design Making.
- Human Resources Management Global Best Practices
- Effective Operational Practices.
- Managing Regulations and Stakeholders.
- Risk Management in the Utility Industry
- Responding to threats and Competition in the Industry
- Information technology and technological implications in the Industry
- Accessing Leadership skills and Competencies 360 Access Leadership Assessment.
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Outline includes the following topics:

- Introduction: The leader's role in the Utility Industry environment
 - »» Experimental exercises: Leadership Competencies Self-Assessment
 - »» Critical thinking: The Six types of Socratic questions
- Management Theories and Skills as applied to the Utility industry
- Strategic Planning and Decision Making
 - »» Case Study: Using the STARR method to face and resolve challenging issues
- (Strategic thinking: Actions, Responsibilities, Results, and Success)
- Human Resources Management Global Best Practices
- Effective Operational Practices »» Case Study: 5 Layers of Quality in Operations
- Managing Regulations and Stakeholders • Risk Management in the Utility Industry
- Experiential Exercise: Using an existing Risk assessment Tool, Model, or Guidance Document
- Responding to Threats and Competition in the Industry
- Information Technology and Technological implications in the Industry
 - »» Part I: Assessment Leadership Skills and Competencies in the Industry
 - »» Part II: Oral Presentation.



This Course requires Two (2) prerequisites to be chosen from the following:

- Call Center Management: Customer Service and Workforce Operation certificate
- Key Technique for Utility Regulators
- Entrepreneurial techniques for Managing Government organizations and State-owned Enterprises
- Business Essentials for Utility Engineers: Understanding and Influencing Finance and decision-Making.
- Effective Leadership and Communications Management in Public Sector.
- Global Management, Leadership and Risk Assessment Strategies.
- Entrepreneurial Techniques for Managing Government Organizations and State-owned Enterprises.
- Global Best Practices in Managerial Excellence.
- Strategic Thinking, Planning and risk Management in the Public Sector
- ICT Governance: Building Capacity and Sustainability.
- Regulating and Monitoring Public-Private Partnership
- Effective Leadership and Communications Management in Public Sector
- Effective Techniques for the Performance Management Process (PMP)
- International Best Practices in Project Planning, Monitoring, and Evaluation
- Human Capital Management Challenges and Corporate Sustainability Techniques

Online

- Best Practices in Contract Management and Compliance
- Best Practices for Regulation, Security and Effective Management of Mobile Money

Developing Countries

- Regulatory Challenges and Opportunities of Value-Added Service
- Essential Trends for Universal Service Provision Fund (USPF) Projects
- Best Practices in Monitoring and Evaluating of Development Assistance Projects:
- New Techniques for Independent Monitors and NGOs

PDH Academy



Certified Regulation Managerial Specialist

Location: Houston, Texas USA

CEUs: 24.0

Professional credentials assure customers, organizations leadership and business associations, that they are working with people who are knowledgeable and possess current competencies in their respective industries. Participants will receive a "stamp of excellence" which represents their ability, aptitude and distinction among their peers.



Benefits for Participants

- Opportunity to receive valuable training in a quality learning environment.
- Develop lifelong learning habits and a wide range of skills making them more marketable
- Obtain recognition for their achievements, talent, and hard work
- Provides a building block for those who wish to advance their education and professional development

Benefits for Employers

- Helps to build a more talented staff
- Aids in employee motivation and creating a positive and professional workplace
- Helps to identify those employees that want to succeed and aids in successful planning

Target Audience

- Directors, Sr. Level Managers and Key Staff in Utility Management
- Managers of Regulatory Agencies and Commissions
- Executives and Policy makers in Human Resources and Capital Management
- Directors and Managers of Training and Development in Utility Management
- Directors and Managers of Strategic Planning and Contract Management
- Industry Leaders in Utility firms, Consumer groups and government

Overview

The Certified Regulation Managerial Specialist Program was designed to enhance the knowledge, professionalism, industry standing and effectiveness of mid and senior-level regulation managers interested in improving their management communications, leadership skills and overall value to the public and communities they serve. The core competencies, knowledge gained and demonstrated understanding of the information will prepare regulation managers for success in all government regulated industries as well as lead to increased confidence by the regulation managers and the regulatory agencies they support. The program will set the standard for which to advertise, hire and compensate employees, leading to better regulation management which will benefit, improve, and further the effective governance of the industry they regulate.

Our goal is to provide a highly interactive and integrative professional development program by using knowledge management and global best practices to give leaders, managers, and government officials that are responsible for regulation management, the confidence to direct teams to achieve the organization's business goals through use of key managerial concepts, and the principles and policies to which leaders are expected to adhere. We will do this by bringing forth various issues that dominate managers in the regulatory industry as we identify the potential challenges and coach participants on the development of strategic techniques and tactical methods through utilization of presentations, case studies, and experiential exercises designed to engage leaders and deepen their learning.

Course Objective

The objective of this course is to enable regulation management professionals to effectively understand management theories and related management competencies, implement best practices in HR management, overcome governance issues, manage ethical issues and anticipate disruptive change while working towards the creation of transformational change in order to influence the future of the organizations, companies, and communities impacted by industries which they regulate. It focuses on leadership and competency models and management best practices and key concepts which offer a proven methodology that enables effective regulation management.

Objectives and Topics:

- Introduction: The Leader's Role in the Regulatory Environment
- Experiential Exercises: Leadership Work -Styles and Values Self-Assessment
- Management Theories and Skills and Effective Application
- Experiential Exercises: Emotional Intelligence Self-Assessment and Development Plan
- Strategic Planning and Decision Making
- Human Resource Management Global Best Practices
- Regulatory Relationship Management Case Study: Using the STARR method to face and resolve challenging issues, (Strategic Management-Base Regulation
- Management Based Regulation
- Risk Management in the Regulatory Industry
- Managing Threats and Competition Within Regulated Industries
- Information Technology and Regulated Industries
- Information Technology and Regulating Rulemaking
- Part I: Assessing Leadership Skills and Competition within Regulated Industries
- Part II: Oral Presentation
- Assessing Leadership Skills and Competencies– 360 Access Leadership Assessment and Oral Presentation.



This Course requires Two (2) prerequisites to be chosen from the following:

- Economics of Regulation
- Call Center Management: Customer Service and Workforce Operation Certificate
- Cost of Service Studies and Rate Design: Effective Implementation and Monitoring
- Essential Management Competencies for Regulation Managers
- Regulatory Challenges & Opportunities of Value-Added Service
- Regulating and Monitoring Public-Private Partnership
- Global Management, Leadership and Risk Assessment Strategies.
- Entrepreneurial techniques for Managing Government organizations and State-owned Enterprises
- Global Best Practices in Managerial Excellence.
- Effective Leadership and Communications Management in Public Sector.
- Business Essentials for Utility Engineers: Understanding and Influencing Finance and Decision-Making.
- Strategic Thinking, Planning and risk Management in the Public Sector
- ICT Governance: Building Capacity and Sustainability.
- International Best Practices in Project Planning, Monitoring and Evaluation
- Human Capital Management Challenges and Corporate Sustainability Techniques
- Best Practices in Contract Management and Compliance
- Best Practices for Regulation, Security and Effective Management of Mobile Money in Developing Countries
- Key techniques for Utility Regulators
- Regulating and Monitoring Public-Private Partnership
- International Best Practices in Managing Mobile Number Portability (MNP)
- Regulatory Challenges and Opportunities of Value-Added Service
- Essential Trends for Universal Service Provision Fund (USPF) Projects
- Best Practices in Monitoring and Evaluating of Development Assistance Projects: New Techniques for Independent Monitors and NGO

Certified Public Procurement Specialist

Location: Houston, Texas USA

CEUs: 24.0

Professional credentials assure customers, organizations leadership and business associations, that they are working with people who are knowledge- able and possess current competencies in their respective industries. Participants will receive a “stamp of excellence” which represents their ability, aptitude and distinction among their peers.

Benefits for Participants

- Opportunity to receive valuable training in a quality learning environment
- Develop lifelong learning habits and a wide range of skills making them more Marketable
- Obtain recognition for their achievements, talent and hard work
- Provides a building block for those who wish to advance their education and professional development.

